



What's New in 2024

New Boards

Scrum.Inc

Microsoft Azure

Amazon Web Services

New Programs

Customized SAFe

New Services

Consulting Solutions

Digital Solutions

Software Solutions

TRAINING CATALOG 2024

Welcome

AGENDA

ABOUT ——— 4 Management

BOARDS

Accredited
Global Course
Providers

5 **iSAQB®**
International Software
Architecture Qualification
Board

20 **IREB®**
International Requirements
Engineering Board

27 **SAFe®**
Scaled Agile Framework

37 **UXQB®**
International
Usability and UX
Qualification Board

42 **Scrum.org™**

45 **Scrum Inc.**

48 **IPMA**
International Project
Management Association

50 **LEGO®**

52 **ITIL®**
Information Technology
Infrastructure Library

66 **EC-Council**
International Council of
E-Commerce Consultants

69 **(ISC)²**
International Information
Systems Security
Certification Consortium

72 **TOGAF®**
The Open Group
Architecture Framework

74 **tectrain**

SERVICES — 80 Digital Leaders

Enterprise
Solutions

Helps you to train the IT
team for your needs.

82 **Inhouse Training**

Tailored in-house
training for your
company.

83 **Upcoming Services**

Find answers to your IT
requirements. Stay tuned
for new solutions.

84 **Brand New
Educational Content**

 [Next Page](#)
[Full Course List & Index](#)

Table of Contents

5 iSAQB®

7 CPSA - F
Certified Professional for
Software Architecture

8 ADOK
Architecture Documentation

9 AGILA
Agile Software Architecture

10 ARCEVAL
Architecture Evaluation

11 CLOUDINFRA
Infrastructure, Container
and Cloud Native

12 DDD
Domain Driven Design

13 EAM
Enterprise Architecture
Management

14 FLEX
Flexible Architecture Models

15 FUNAR
Functional Software
Architecture

16 IMPROVE
Evolution and Improvement
of Software Architectures

17 REQ4ARC
Requirements for
Software Architects

18 SOFT
Soft Skills for
Software Architects

19 WEB
Web Architecture

20 IREB®

21 CPRE - FL
Certified Professional for
Requirements Engineering

22 DDP
Digital Design Professional

23 AGILA
Requirements Elicitation

24 ARCEVAL
Requirements Modelling

25 CLOUDINFRA
Requirements Management

26 RE@AGILE
Advanced Level

27 SAFe®

28 SAFe Agilist
Leading SAFe® 5.1

29 SSM
Scrum Master

30 SASM
Advanced Scrum Master

31 POPM
Product Owner / Manager

32 ASE
Agile Software Engineer

33 LPM
Lean Portfolio Management

34 SP
SAFe® for Teams

35 SDP
DevOps

36 APM
Agile Product Management

37 UXQB®

38 CPUX-F
Foundation Level

39 CPUX-UT
Certified Professional for
Usability Testing Seminar

40 CPUX-UR
Certified Professional for User
Requirements Engineering

41 CPUX-DS
Certified Professional for
Usability and User Experience

42 Scrum.org™

43 PSPO
Professional Scrum
Product Owner™

44 PSM
Professional Scrum Master™

45 Scrum Inc.

46 RPO
Registered Product Owner

47 RSM
Registered Scrum Master

48 IPMA

49 Level - D
Project Management

50 LEGO®

51 Facilitator
Serious Play®

52 ITIL®

53 IT4EI
4 Foundation Beginners

54 IT4
4 Foundation

55 MP
Managing Professional

57 SL
Strategic Leader

59 Practice Manager

64 Extension Module

66 EC-Council

67 HFIB
Computer Hacking
Forensic Investigator

68 CEHB
Certified Ethical
Hacker V11

COURSES

69 (ISC)²

70 CISSP
Certified Information System
Security Professional

71 CCSP
Certified Cloud
Security Professional

72 TOGAF®

73 TOGAF 9.2
Foundation Level

74 tectrain

75 CoMo
IT Communicaiton
and Moderation

76 Basismodul Visualisierung
Visual Facilitation

77 PL
Positive Leadership

78 Negotiation Training

MANAGEMENT

TRAINING CATALOG 2024

Growth
through
Education

We understand learning as something recurring and the foundation of a successful further education strategy. It is important to us that our offerings are precisely tailored to your needs and development desires. Your further education project is at the center of your organizational and personnel development, and therefore also your growth.

tetrain GmbH relies on years of practical experience and methodological research in information technology and engineering. Our services range from the procurement and development of specialists, needs analysis, development of training concepts, implementation of training, to process-accompanying coaching measures. Further education from a single source and customer benefit are always the focus.



Meet the [tetrain Team](#).



Meet our [Tutors](#).



Check out our [References](#).



INFO TAB
HOW IT WORKS

SERVICES

Find more information about the services and courses.

Use the links.

Give it a try!



[Academy](#)



Enterprise
Solutions



Programs

LINKS

Find official links for more information.

iSAQB® CERTIFICATION

COURSES

FOUNDATION

6 CPSA Point System

7 Certified Professional for
Software Architecture

ADVANCED

8 Architecture Documentation

9 Agile Software Architecture

10 Architecture Evaluation

11 Infrastructure, Container
and Cloud Native

12 Domain Driven Design

13 Enterprise Architecture Management

14 Flexible Architecture Models

15 Functional Software Architecture

16 Evolution and Improvement of
Software Architectures

17 Requirements for Software Architects

18 Soft Skills for Software Architects

19 Web Architecture



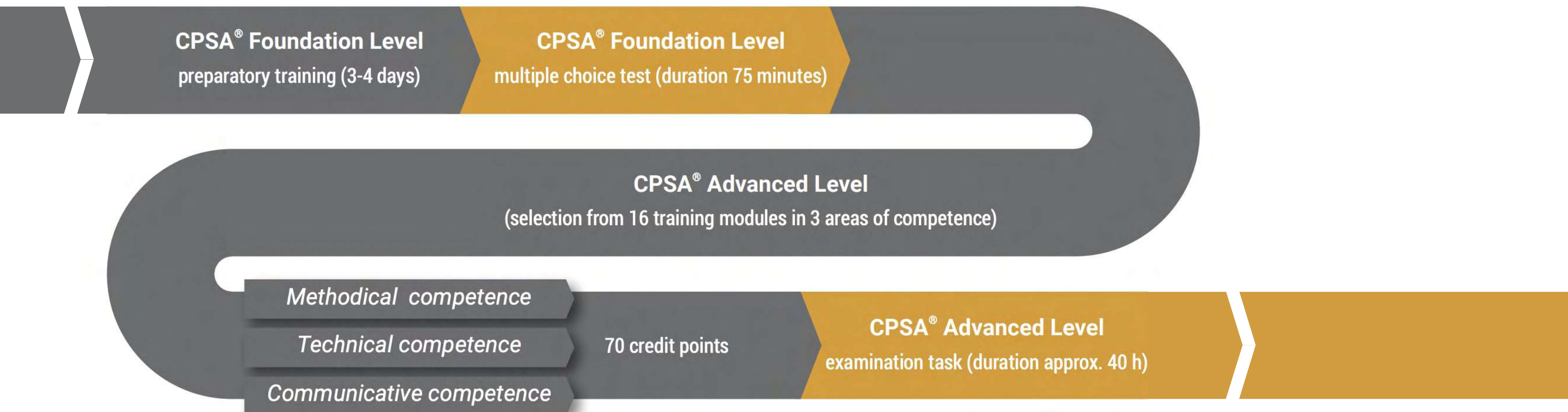
Visit [iSAQB Board](#)

Meet our [iSAQB Tutors](#)

[Official iSAQB Website](#)

CPSA POINT SYSTEM

UNDERSTANDING iSAQB



3 AREAS OF **ADVANCED LEVEL COMPETENCE**

METHODICAL COMPETENCE

A systematic approach to architectural tasks, independent of technologies.

TECHNICAL COMPETENCE

Knowledge and application of technologies for solving design tasks.

COMMUNICATIVE COMPETENCE

Skills for productive collaboration with different stakeholders, communication, presentation, argumentation, moderation.

[Any Questions?](#)

[Official iSAQB Website](#)

Visit the courses to learn more about the scoring system.



CPSA - FOUNDATION LEVEL

CPSA-FL

TRAINING PROCESS

In this 3-day highly interactive iSAQB® CPSA-F training, you can expect a thorough, hands-on, and pragmatic introduction to software architecture. The focus is on a methodical and systematic approach to architectural design and evaluation. You will learn the methodological tools of successful architects. With guided course preparation, we ensure that during the course days, we can mainly focus on practical and individual situations.

MODULE DESCRIPTION

The iSAQB Foundation Level certification (CPSA-F) provides the necessary knowledge and skills to successfully design and document software architectures. The aim of this training is also to ensure that these can be used by software architects as implementation foundations or templates.



SERVICES Including CPSA-FL



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)



ARCHITECTURE DOCUMENTATION

ADVANCED LEVEL - ADOK

TRAINING PROCESS

During this workshop, participants collaborate on selected components of an architecture documentation, present their findings to each other, and derive insights under the guidance and feedback of the workshop leader. Where possible, we work on your project during the event.

MODULE DESCRIPTION

The iSAQB® Architecture Documentation Training is part of the CPSA Advanced Level Certification. It focuses on how to document and communicate software architectures. In our ADOK training, participants develop recipes for architecture documentation, present results, and learn to derive insights from them. With the iSAQB® ADOK Training, you will learn how architecture documentation transitions from being a burdensome task to an integral communication and working tool. Learn to capture architecture-relevant factors and key decisions. Additionally, experience how a comprehensible architecture is created.

CPSA System

CREDITS FOR
COMPETENCIES

20

Methodical
Competence

0

Technical
Competence

0

Communicative
Competence



SERVICES Including ADOK



Enroll course
on [Academy](#).



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)



AGILE SOFTWARE ARCHITECTURE

ADVANCED LEVEL - AGILA

TRAINING PROCESS

The 3-day iSAQB® AGILA Training (Agile Software Architecture) is characterized by its highly practical nature. It allows participants to experience the most important agile methods, practical techniques, and helpful perspectives up close. Participants learn a software architecture discipline that is oriented towards LSD influences (Lean Software Development), which promotes goal orientation, integrates excellently into agile projects, and emphasizes pragmatism.

MODULE DESCRIPTION

AGILA is an Advanced Module of the iSAQB certification for Software Architects (CPSA-A) and focuses on designing and evolving software systems and architectures according to agile principles. It addresses the fact that architecture is increasingly developed in projects that rely on self-determined teams or shared responsibility.

The iSAQB Advanced Level module focuses on developing software according to agile principles and consistently evolving programs. The AGILA module addresses the important fact that software architecture is increasingly developed in specialized projects.

CPSA System

CREDITS FOR
COMPETENCIES

20

Methodical
Competence

0

Technical
Competence

10

Communicative
Competence



SERVICES Including AGILA



Enroll course
on [Academy](#).



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)

ARCHITECTURE EVALUATION

ADVANCED LEVEL - ARCEVAL

MODULE DESCRIPTION

ARCEVAL ist ein Advanced Modul der iSAQB Zertifizierung für Software-Architekten (CPSA-A) und konzentriert sich darauf, Softwaresysteme und -architekturen gemäß agiler Prinzipien zu entwerfen und weiterzuentwickeln. Es berücksichtigt die Tatsache, dass Architektur zunehmend in Projekten entwickelt wird, die auf selbstbestimmte Teams oder geteilte Verantwortung setzen.

Das iSAQB Advanced Level Modul konzentriert sich darauf, Software gemäß agiler Prinzipien zu entwickeln und die Programme kontinuierlich weiterzuentwickeln. Das AGILA-Modul betrachtet die wichtige Tatsache, dass die Softwarearchitektur zunehmend in speziellen Projekten entwickelt wird.

CPSA System

CREDITS FOR
COMPETENCIES

20

Methodical
Competence

0

Technical
Competence

0

Communicative
Competence

SERVICES Including ARCEVAL



Enroll course
on [Academy](#).



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)



INFRASTRUCTURE, CONTAINER AND CLOUD NATIVE

ADVANCED LEVEL - CLOUDINFRA

MODULE DESCRIPTION

In the iSAQB Advanced Module CLOUDINFRA, you will familiarize yourself with concepts and implementation approaches for dynamic cloud-native architectures: How to reliably operate applications with containers, how to build targeted monitoring methods, and how to establish demand-driven alerting.

The design, development, and production of a software system depend on many different factors. Through containers, container managers, and microservices, the requirements and prerequisites have significantly changed over the years. A modern application must be dynamically deployable, scalable, and fault-tolerant.

Furthermore, the software must operate smoothly in a cluster consisting of multiple nodes. The software architecture training CLOUDINFRA deals with topics such as Cloud Native, containers, and infrastructure, among others. At the same time, the new curriculum module of the iSAQB Advanced Level Program addresses the important question: How can adaptable cloud infrastructures be designed and implemented?

CPSA System

CREDITS FOR COMPETENCIES

10

Methodical Competence

20

Technical Competence

0

Communicative Competence



SERVICES

Including CLOUDINFRA



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)

DOMAIN DRIVEN DESIGN

ADVANCED LEVEL - DDD

MODULE DESCRIPTION

Domain Driven Design is oriented towards agile software development. To ensure that software aligns with the domain of the application, Domain Driven Design models the fundamental concepts and elements of the application domain and is independent of programming languages, frameworks, and tools, although there are tools and frameworks that offer the implementation of specific DDD patterns or support the DDD approach.

Domain Driven Design (DDD) is an iSAQB Advanced Level module where you learn how to develop a language and use DDD patterns to establish connections with various applications. Through example applications, you learn in the DDD training at Tectrain the individual steps towards an application-oriented and high-quality software architecture. Designing is not difficult when you immerse yourself in the business domain and the architectural guidelines of Domain Driven Design! During this training, you will build a solid understanding of DDD concepts, as well as the confidence to apply the newly acquired knowledge. At Tectrain, developers learn the joy of becoming experts in their field.

CPSA System

CREDITS FOR
COMPETENCIES

20

Methodical
Competence

0

Technical
Competence

10

Communicative
Competence

SERVICES Including DDD



Enroll course
on [Academy](#).



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)



ENTERPRISE ARCHITECTURE MANAGEMENT

ADVANCED LEVEL - EAM

TRAINING PROCESS

The training has a workshop-style format with time for exchange among participants and discussions about the specific situations of the attendees.

MODULE DESCRIPTION

The development of an entire IT landscape differs significantly from the development of a single IT system. This iSAQB® training provides an overview of Enterprise IT Architecture Management (EAM) to bring transparency to the IT landscape and lay the foundation for a successful IT strategy.

Enterprise Architecture Management (EAM) creates transparency about the connections between business and IT, as well as about IT costs, benefits, and risks. With this information, architects and executives are able to make sustainable decisions and align IT with the corporate strategy.

CPSA System

CREDITS FOR COMPETENCIES



SERVICES Including EAM



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)

FLEXIBLE ARCHITECTURE MODELS

ADVANCED LEVEL - FLEX

MODULE DESCRIPTION

At the core of the iSAQB® Advanced Level FLEX training is the design of flexible architecture models. As the requirements for modern software are changing more rapidly nowadays, flexible architectures are valuable. In the FLEX iSAQB® training, software architects learn about topics like "Microservices" or "Self-contained Systems" in a pragmatic way.

In our iSAQB CPSA Advanced Training FLEX, you will learn innovative skills for creating flexible architectures. This enables you to achieve faster deployment and receive feedback from the system application. In the FLEX training, you will learn about the essential drivers of architecture types, their impacts on architectures, and their potential interactions with organizations, processes, and technologies. In the FLEX module, we provide modern and pragmatic approaches for flexible software architectures such as Self-contained Systems and Microservices.

CPSA System

CREDITS FOR
COMPETENCIES

10

Methodical
Competence

20

Technical
Competence

0

Communicative
Competence

SERVICES Including FLEX



Enroll course
on [Academy](#).



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)



FUNCTIONAL SOFTWARE ARCHITECTURE

ADVANCED LEVEL - FUNAR

MODULE DESCRIPTION

Due to the increased expressiveness and abstraction capabilities in functional languages, architecture becomes code. The training includes hands-on exercises where programming is done (in Haskell). An introduction to Haskell is provided as part of the training.

Previous knowledge in functional programming is helpful but not necessary. Those who have not yet programmed in functional languages or need a brief refresher should attend the optional one-day preparatory course.

The training is part of the iSAQB CPSA-Advanced-Level certification for Software Architects (CPSA-Advanced) and follows the current iSAQB curriculum.

CPSA System

CREDITS FOR
COMPETENCIES

10

Methodical
Competence

20

Technical
Competence

0

Communicative
Competence



SERVICES Including FUNAR



Enroll course
on [Academy](#).



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)



EVOLUTION AND IMPROVEMENT OF SOFTWARE ARCHITECTURES

ADVANCED LEVEL - IMPROVE

TRAINING PROCESS

The iSAQB® IMPROVE training is an in-person training where short-term, medium-term, and long-term solution strategies are developed, and typical approaches for improvements are demonstrated, such as restructuring and refactoring, improving analyzability, process improvement, improving technical infrastructure, improving quality properties, etc.

MODULE DESCRIPTION

In the iSAQB® IMPROVE Advanced Level module, participants learn to improve software systems and software architectures through economic and technical goals. The IMPROVE training is part of the qualification for software architects - with or without iSAQB CPSA certification.

Software maintenance and evolution often suffer from tight budgets and tight deadlines. With the IMPROVE training, you will learn how to systematically improve your software even under these conditions and protect your investments. We will show you ways and possibilities to identify risks, problems, and weaknesses in your systems and evaluate the economic benefits of each conspicuous point for your company.

CPSA System

CREDITS FOR COMPETENCIES

20

Methodical
Competence

10

Technical
Competence

0

Communicative
Competence



SERVICES

Including IMPROVE



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)

REQUIREMENTS FOR SOFTWARE ARCHITECTS

ADVANCED LEVEL - REQ4ARC

MODULE DESCRIPTION

Um Architekten und Entwicklungsteams mit ausreichendem Know-how im Bereich Requirements Engineering auszustatten, damit fundierte Architekturentscheidungen getroffen werden können, die auf den tatsächlichen Bedürfnissen der Stakeholder basieren, ist es wichtig, sie in die Lage zu versetzen, die relevanten Anforderungen effektiv und pragmatisch zu ermitteln.

Es ist nicht erforderlich, vollständige Anforderungen zu haben, bevor mit der Entwicklung begonnen wird. Allerdings sind architekturelevante Anforderungen notwendig, um die richtigen Architekturentscheidungen treffen zu können. In diesem Kurs lernen die Teilnehmer, genau diese Anforderungen effektiv und pragmatisch zu ermitteln.

REQ4ARC hilft dabei, ausreichend über Anforderungen zu lernen, um erfolgreicher die richtigen Systeme zu entwickeln, auch wenn das Entwicklungsteam von Product Ownern, Business Analysts oder Requirements Engineers im Stich gelassen wurde. Das Ziel ist es, bedarfsgerechtere Produkte ohne Umwege in kürzerer Zeit zu entwickeln.

CPSA System

CREDITS FOR
COMPETENCIES

20

Methodical
Competence

0

Technical
Competence

10

Communicative
Competence

SERVICES

Including REQ4ARC



Enroll course
on [Academy](#).



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)



SOFT SKILLS FOR SOFTWARE ARCHITECTS

ADVANCED LEVEL - SOFT

MODULE DESCRIPTION

In the iSAQB® Soft Skills Training provided by tectrain, software architects learn all the essential soft skills they need in their everyday work dialogues with key stakeholders. You will learn, among other things, to recognize and work out the important contents for your decisions and to present them clearly and comprehensibly.

At the end of the training, you will possess pragmatic tools to master the challenges of an architect. To achieve this, we address concrete work situations, focusing on:

Visualization, Moderation, Conflict Management, and Communication Skills.

CPSA System

CREDITS FOR COMPETENCIES

0

Methodical
Competence

0

Technical
Competence

30

Communicative
Competence



SERVICES Including SOFT



Enroll course
on [Academy](#).



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)

MODULE DESCRIPTION

Um leistungsfähige und sichere webbasierte Systeme zu gestalten, beschäftigt sich das Seminar iSAQB® WEB mit dieser Frage. Die Webpräsenz ist für das Wachstum jedes Unternehmens von entscheidender Bedeutung. Aus diesem Grund ist es für Software-Architekten unerlässlich, die erforderlichen Fähigkeiten und Kenntnisse zu erlangen, um entsprechend sichere, zuverlässige und leistungsfähige webbasierte Softwarearchitekturen zu entwickeln. Das iSAQB® WEB-Seminar vermittelt das notwendige Wissen und die wichtigen Fähigkeiten, um diese Aufgabe durchzuführen.

CPSA System

CREDITS FOR
COMPETENCIES

30

Methodical
Competence

0

Technical
Competence

0

Communicative
Competence

SERVICES Including WEB



Enroll course
on [Academy](#).



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [iSAQB Tutors](#).

About [Exam](#)

IREB[®] CERTIFICATION

COURSES

FOUNDATION

21 Certified Professional for Requirements Engineering

ADVANCED

22 Digital Design Professional

23 Requirements Elicitation

24 Requirements Modelling

25 Requirements Management

26 Advanced Level (RE@AGILE)

International
Requirements
Engineering
Board



Visit [IREB Board](#)

Meet our [IREB Tutors](#)

[Official IREB Website](#)

CPRE - Foundation Level

CPRE - FL

MODULE DESCRIPTION

With the IREB CPRE Foundation Level Training, you will learn the methods and techniques that enable you to effectively fulfill, document, review, and manage your customers' requirements. You might develop the best systems with the best technologies, but are you sure that's exactly what your customers want? Learn with the IREB training what guidance it takes to successfully bring your project to life.

This is precisely the purpose for which IREB® was created. IREB®, the International Requirements Engineering Board, is a non-profit organization and provider of the CPRE certification (Certified Professional for Requirements Engineering).

IREB® was founded in 2006 and is now a globally renowned expert body for the individual certification of professionals in the field of requirements engineering. Since the organization's inception, more than 54,500 professionals in 85 countries have passed the CPRE Foundation Level exam.

The Certified Professional for Requirements Engineering is a three-level certification concept consisting of Foundation, Advanced, and Expert levels. It is aimed at individuals working in the fields of business analysis, requirements engineering, and testing, who demand the highest standards of quality in their work.

SERVICES Including CPRE-FL



Enroll course
on [Academy](#).



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [IREB Tutors](#).

About [Exam](#)

DIGITAL DESIGN PROFESSIONAL

ADVANCED LEVEL - DDP

MODULE DESCRIPTION

The Digital Design Professional (DDP) is a certification program for those passionate about digitization and who already have experience in areas such as industrial design, business analysis, requirements engineering, or UX. The training concept is based on training modules that are perfectly coordinated. The primary goal of certification is to acquire and deepen knowledge in digital design. To be successful in digital design, it requires unique perspectives and approaches that justify a distinct professional profile.

The starting point for the DDP is the DDP Foundation Level, an introduction to and a roadmap for the profession of digital designer. You understand digitization as a material that can be shaped just like wood, metal, or similar materials from the corresponding craft sector.

Digital Design Professionals consider the possibilities and potentials of technologies in connection with the economic framework conditions and the current or future desires and needs of people. Their goal is to produce innovative digital solutions.

SERVICES Including DDP



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [IREB Tutors](#).

About [Exam](#)

REQUIREMENTS ELICITATION

ADVANCED LEVEL

MODULE DESCRIPTION

Building upon the certification of the CPRE Foundation Level (IREB), this training teaches you to plan requirement elicitation sensibly, to use requirement elicitation techniques effectively, and to improve your approach to elicitation.

Deepen your knowledge of elicitation techniques from the CPRE Foundation Level and learn additional techniques that you can directly try out in this practical training. The training also addresses the resolution of requirement conflicts: you will learn how to recognize and resolve such conflicts systematically.

In contrast to the CPRE Foundation Level, the emphasis in the Advanced Level is on capability rather than mere familiarity with the techniques. This training prepares you for the certification of the CPRE Advanced Level Elicitation (IREB).

SERVICES

Including Requirements
Elicitation



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [IREB Tutors](#).

About [Exam](#)

REQUIREMENTS MODELLING

ADVANCED LEVEL

MODULE DESCRIPTION

Building upon the certification of the CPRE Foundation Level (IREB), this training focuses on efficiently utilizing models in your work as a requirements engineer.

The emphasis here is on capability. Through numerous exercises, you will learn how to use UML models to describe functions, behavior, and static information, and how to best link these models with natural language requirements.

To round off the training, we introduce you to the connection to business processes and the use of the created models in implementation. This training prepares you for the certification of the "CPRE Advanced Level Requirements Modeling" (IREB).

SERVICES

Including Requirements
Modelling



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [IREB Tutors](#).

About [Exam](#)

REQUIREMENTS MANAGEMENT

ADVANCED LEVEL

TRAINING PROCESS

In this three-day seminar, the focus is on advanced approaches for managing requirements throughout the project lifecycle. You will learn advanced methods for attributing, evaluating, and prioritizing requirements. Additionally, you will receive an introduction to suitable processes for comprehensive and sustainable requirement management, including metrics. You will explore appropriate methods and techniques for managing requirement changes and traceability of requirements, as mandated by standards in certain domains, such as safety-critical systems. Finally, you will gain insights into suitable tools for systematic requirement management.

MODULE DESCRIPTION

As the requirements for IT systems change, it is not sufficient to gather them once; they must be kept up to date constantly. In this seminar, you will learn to systematically and controlledly carry out the change process to ensure that the requirements remain consistent and no errors occur.

The central theme of the seminar is therefore: How can requirements for projects and systems be effectively and efficiently managed throughout the entire product lifecycle?

SERVICES

Including Requirements
Management



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [IREB Tutors](#).

About [Exam](#)

RE@AGILE

ADVANCED LEVEL

MODULE DESCRIPTION

In the world of software development, agile methods have become indispensable. Therefore, the discipline of Requirements Engineering must also move in this agile world. To do this, the Requirements Engineer must understand and master agile concepts. The CPRE Advanced Level RE@Agile (IREB) is aimed at all Requirements Engineers - or let's call them Product Owners - in an agile environment. While the CPRE Foundation Level covered the basic terms and fundamental concepts of Requirements Engineering, this Advanced Level module focuses on terms such as Product Owner, User Story, Definition of Ready (DoR), Definition of Done (DoD), Product Backlog, Vision, etc.

The focus of the RE@Agile Advanced Level module is on the procedures and techniques from Requirements Engineering in agile development processes.

The training covers the application of concepts, techniques, and essential process elements of agile approaches in Requirements Engineering (such as "Just-in-Time" requirements, Definition of Ready, Definition of Done, MVP, MMP). Through the training, you will be able to work in agile environments and apply proven Requirements Engineering methods and techniques in agile product development.

SERVICES

Including RE@AGILE



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [IREB Tutors](#).

About [Exam](#)

SAFe® CERTIFICATION

COURSES

FOUNDATION

28 Leading Safe 5.1 (SAFE Agilist)

ADVANCED

29 For Architects

30 Scrum Master

31 Advanced Scrum Master

32 Product Owner / Manager

33 Agile Software Engineer

34 Lean Portfolio Management

35 SAFe for Teams

36 DevOps

Scaled
Agile
Framework



Customized SAFe

New

Visit [SAFe Board](#)

Meet our [SAFe Tutors](#)

[Official SAFe Website](#)



Leading SAFe® 5.1

SAFE® AGILIST

MODULE DESCRIPTION

The Leading SAFe® Agilist Training provides you with an introduction to the fundamentals of SAFe and teaches the principles and practices to confidently drive your Lean-Agile transformation. The training also offers guidance and tools to effectively lead in remote environments with distributed teams.

The Leading SAFe® Agilist training is suitable for anyone looking to delve into the topic of SAFe® and serves as the foundation for further exploration into specific areas of SAFe®. It provides you with a comprehensive understanding of the underlying principles and relationships of the framework.

Over the course of two days, you will acquire the necessary knowledge for applying the Scaled Agile Framework®. This includes delving into the fundamental principles of Lean, System Thinking, Agile Development, Product Flow, and DevOps for leading a Lean Enterprise.

Additionally, you will learn how to successfully implement enterprise agility to thrive in a competitive market environment. This involves discussing how team agility and technical agility can be achieved and how a company can organize around values and flow. Furthermore, you will gain practical skills to facilitate and support PI planning and coordinate Agile Release Trains (ARTs).



SERVICES

Including AGILIST



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).



Find on [Customized SAFe](#)

LINKS

Meet our [SAFe Tutors](#).

Extended [Guidance](#)



FOR ARCHITECTS

ARCH

MODULE DESCRIPTION

In the three-day SAFe® ARCH Training, you will learn how to collaborate with various cross-functional areas within a Lean-Agile SAFe® enterprise and ensure a common direction. The program prepares System, Solutions, and Enterprise Architects for their role as cross-functional leaders and change agents, collaboratively developing architectural IT solutions.

During the SAFe® ARCH training, you will gain an understanding of the role, tasks, and required mindset of a SAFe® Architect. Additionally, you will learn how an agile IT architecture is integrated within the Scaled Agile Framework® along the company's value streams and how it can be continuously improved, even for large organizations.

The course is particularly suitable for technical staff who want to understand the role of System, Solutions, or Enterprise Architects in a Lean-Agile enterprise. Additionally, it is suitable for those who want to build a deeper understanding of how agile IT architecture supports a consistent value stream and how architects contribute to and participate in the Lean-Agile concept of the organization.



SERVICES

Including ARCH



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).



Find on [Customized SAFe](#)

LINKS

Meet our [SAFe Tutors](#).

Extended [Guidance](#)



SCRUM MASTER

SSM

MODULE DESCRIPTION

In this two-day SAFe® Scrum Master Training, you will develop a comprehensive understanding of your role as a Scrum Master in an organization using SAFe®. Unlike traditional Scrum Master programs that focus on the team level, this course considers the role within the entire enterprise environment and teaches you how to successfully plan and execute Program Increments (PIs).

During the SAFe® ARCH training, you will gain an understanding of the role, tasks, and required mindset of a SAFe® Architect. Additionally, you will also learn how an agile IT architecture is integrated within the Scaled Agile Framework® along the company's value streams and how it can be continuously improved, even for large organizations.

The course is primarily suitable for technical staff who want to understand the role of System, Solutions, or Enterprise Architects in a Lean-Agile enterprise. Additionally, it is suitable for those who want to build a deeper understanding of how agile IT architecture supports a consistent value stream and how architects contribute to and participate in the Lean-Agile concept of the organization.



SERVICES Including SSM



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).



Find on [Customized SAFe](#)

LINKS

Meet our [SAFe Tutors](#).

Extended [Guidance](#)



ADVANCED SCRUM MASTER

SASM

MODULE DESCRIPTION

Take your leadership skills to the next level with the SAFe® Advanced Scrum Master Training. This program equips you with the tools needed to enhance your coaching and facilitation skills, avoid common pitfalls, and promote relentless improvement. You will learn how to apply Lean, Kanban, DevOps, and SAFe principles to improve team and business outcomes.

The SAFe® Advanced Scrum Master (SASM) is a Servant Leader who has a broader systems view of the Scrum Master role and provides integrated practices to facilitate the success of multiple teams, programs, and enterprises within larger programs. Advanced Scrum Masters understand Agile and Scrum anti-patterns and facilitate cross-team interactions to support program execution and relentless improvement. Providing this experience and servant leadership helps teams improve workflow and work quality, leading to cohesive, high-performing Lean-Agile teams that deliver continuous value.

The course covers promoting cross-team interactions to support program execution and relentless improvement. It expands the Scrum paradigm with an introduction to scalable engineering and DevOps practices; the application of Kanban to facilitate value flow; and supporting interactions with architects, product management, and other critical stakeholders in the larger program and enterprise context.



SERVICES Including SASM



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).



Find on [Customized SAFe](#)

LINKS

Meet our [SAFe Tutors](#).

Extended [Guidance](#)



PRODUCT OWNER / MANAGER

POPm

MODULE DESCRIPTION

The SAFe® Product Owner - Product Manager (POPm) Schulung behandelt die taktischen Verantwortlichkeiten dieser Rollen im Agile Release Train. Das Training bietet jedoch auch Anleitung und Tools, um in Remote-Umgebungen mit verteilten Teams effektiv zu arbeiten.

Im SAFe® POPm Training entwickelst du die erforderlichen Kompetenzen, um als SAFe® 5 Product Owner / Product Manager die Value Streams in einem Lean Enterprise zu lenken. Während des zweitägigen Kurses erhältst du ein tiefgreifendes Verständnis für deine Rolle innerhalb der Agile Release Trains (ARTs) und wie Wert im Programminkrement erzielt wird.

Du lernst Lean Thinking zu nutzen, um Epics in Features und Stories aufzuteilen. Anhand praktischer Beispiele erfährst du, wie Features und Stories verfeinert, Programm- und Team-Backlogs gesteuert und Iterationen sowie Programmausführungen geplant und umgesetzt werden. Zusätzlich lernst du, wie eine Continuous Delivery Pipeline und eine DevOps-Kultur zu einer stetigen Verbesserung der ART-Leistungen beitragen.

tec
train

SERVICES

Including POPm



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).



Find on [Customized SAFe](#)

LINKS

Meet our [SAFe Tutors](#).

Extended [Guidance](#)



AGILE SOFTWARE ENGINEERING

ASE

MODULE DESCRIPTION

In the three-day, hands-on SAFe® Agile Software Engineering Training, you'll learn the fundamental principles and methods of today's agile software engineering discipline. You'll discover how continuous value flow and integrated quality assurance are ensured through modern practices like Extreme Programming (XP) and behavior-driven and test-driven development (BDD and TDD).

The introduction of Lean-Agile or DevOps principles and methods has transformed software development. New competencies and approaches enable companies to deliver software-centric solutions faster and more reliably.

With the SAFe® Agile Software Engineering training, you'll also gain methodological competence to ensure code quality (abstraction, encapsulation, intentional programming) and code design (SOLID, design patterns). Additionally, you'll gain a comprehensive understanding of how software engineering fits into the overall picture of IT solutions within an existing enterprise architecture and the role it plays in collaboration with DevOps.

tec
train

SERVICES Including ASE



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).



Find on [Customized SAFe](#)

LINKS

Meet our [SAFe Tutors](#).

Extended [Guidance](#)



LEAN PORTFOLIO MANAGEMENT

LPM

MODULE DESCRIPTION

The alignment of strategy with implementation is crucial for the success of any company and is an important aspect of the Scaled Agile Framework® (SAFe). With a Lean Portfolio Management (LPM) approach, you can collaborate across silos, empower teams, and organize value to adapt more quickly to customer needs.

It is one of the seven core competencies of the Lean Enterprise, each of which is essential for achieving business agility. Each core competency is supported by a specific assessment that enables the organization to assess its capabilities.

Lean Portfolio Management describes how a SAFe portfolio is a collection of value streams for a specific business domain within a company. Each value stream delivers one or more solutions that help the company achieve its business strategy. These value streams develop products or solutions for external customers or create solutions for internal operational value streams.

A SAFe portfolio can typically manage the entire solution set for a small to medium-sized company. Large enterprises often require multiple portfolios, usually for each business area, business unit, or business division.

tec
train

SERVICES Including LPM



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).



Find on [Customized SAFe](#)

LINKS

Meet our [SAFe Tutors](#).

Extended [Guidance](#)



SAFe® for TEAMS

SP

MODULE DESCRIPTION

In diesem Training entwickelst du alle Kompetenzen, um zum ein leistungsstarkes Teammitglied eines Agile Release Trains (ART) zu avancieren und effektiv mit anderen Teams zusammenarbeiten zu können. In kurzer Zeit erhältst du ein vertieftes Verständnis des ART und lernst, wie du deine Rolle mit Scrum, Kanban und XP optimieren kannst.

Der Kurs vermittelt dir das Wissen darüber, wie gu effizient Stories schreiben, Features aufgliedern, Iterationen und Programm-Inkrementen planen kannst. Darüber hinaus lernst du auch einiges über die Continuous Delivery Pipeline und DevOps-Kultur, wie du zielsicher mit anderen Teams im Programm integrieren kannst und welche Grundlagen erforderlich sind, um den ART kontinuierlich zu verbessern.

Ist dein Team also gerade dabei, in SAFe® einzusteigen und das erste PI-Planning steht in den Startlöchern? Dann ist dieses Training genau das Richtige!



SERVICES

Including SP



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).



Find on [Customized SAFe](#)

LINKS

Meet our [SAFe Tutors](#).

Extended [Guidance](#)



DevOps

SDP

MODULE DESCRIPTION

This training provides you with a comprehensive introduction and overview of the DevOps competencies necessary to accelerate time to market. This is achieved by improving the value stream through the Continuous Delivery Pipeline. You will map the current value stream through their delivery pipeline from ideation to monetization and identify approaches to eliminate potential bottlenecks.

We will teach you how to better understand the value stream from Continuous Exploration through Continuous Integration, Continuous Deployment, to Release on Demand, and also introduce the SAFe CALMR approach (Culture, Automation, Lean, Measure, Recover) for DevOps. With this approach, you will be able to implement a culture of shared responsibility for the entire spectrum of solution delivery, ensuring that people, processes, and technologies across the organization are better aligned, thus achieving significantly faster time to market.

You will receive the necessary tools to conduct an implementation plan to improve their delivery pipeline and the know-how that will greatly assist you in realizing this endeavor.



SERVICES

Including SDP



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [SAFe Tutors](#).

Extended [Guidance](#)

UXQB[®] CERTIFICATION

COURSES

FOUNDATION

38 Certified Professional for User Experience

ADVANCED

39 Certified Professional for Usability Testing Seminar

40 Certified Professional for User Requirements Engineering

41 Certified Professional for Usability and User Experience

International Usability and UX Qualification Board



Visit [UXQB Board](#)

Meet Our [UXQB Tutors](#)

[Official UXQB Website](#)



Foundation Level

CPUX -F

MODULE DESCRIPTION

The UXQB CPUX-F (Certified Professional for User Experience) certification is suitable for anyone looking to familiarize themselves with basic concepts and processes of usability engineering. This includes development managers, software developers, designers, product managers, and marketing staff.

The International Usability and User Experience Qualification Board (UXQB) is a network of international experts in the field of usability and user experience. UXQB was founded in 2013 on the initiative of the Quality Standards Working Group of the Professional Association of German Usability and User Experience Professionals (German UPA e.V.).

The experts develop the certification program "Certified Professional for Usability and User Experience Foundation" (CPUX-F). The CPUX-F is an international standard training for individuals interested in the areas of usability and user experience. This ensures that the internationally standardized certification process for usability professionals is continuously improved and developed.



SERVICES

Including CPUX-F



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [UXQB Tutors](#).

Helpful [Documents](#)



CERTIFIED PROFESSIONAL FOR USABILITY TESTING SEMINAR

CPUX - UT

MODULE DESCRIPTION

In this UXQB® training, you will learn how to assess the usability of software or hardware ("interactive systems") using real or potential users. Testing a product with real users early in the development process allows for quicker identification of potential issues and finding solutions that work. Conversely, solutions that prove to be unfavorable can be better excluded.

Usability testing is increasingly being used as an effective quality measure before the release of interactive systems, going beyond functional testing.

In this Advanced-Level seminar, we provide you with the know-how to plan, conduct, document, and effectively communicate professional usability tests in development projects. Additionally, you will learn how to assess the usability of software or hardware based on specific criteria and gather user feedback efficiently.

The seminar is based on the CPUX-UT curriculum of the International Usability and User Experience Board (UXQB) and concludes with the certification exam for "UXQB® Certified Professional for Usability and User Experience - Advanced Level Usability Testing and Evaluation."



SERVICES

Including CPUX-UT



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [UXQB Tutors](#).

Helpful [Documents](#)



CERTIFIED PROFESSIONAL FOR USER REQUIREMENTS ENGINEERING

CPUX - UR

MODULE DESCRIPTION

For projects involving the development of interactive systems, both software and hardware, several factors must be considered for success. Firstly, it's crucial to consistently involve real users throughout the process. Additionally, clear user requirements must be formulated, understood by all project stakeholders, and confirmed as accurate by users. Ideally, these user requirements should not only form a comprehensive picture of the system from the user's perspective but should also be formulated in a way that ensures stability throughout the project lifecycle.

In this Advanced-Level seminar, we will teach you how to systematically and proactively formulate such requirements. You will learn the most effective methods for comprehensively describing an interactive system from the user's perspective. By structuring requirements based on actual user tasks, project backlogs can be reliably populated. Furthermore, you will learn how to realize the applicable user stories within the minimum number of sprints required.



SERVICES

Including CPUX-UR



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [UXQB Tutors](#).

Helpful [Documents](#)



CERTIFIED PROFESSIONAL FOR USABILITY AND USER EXPERIENCE

CPUX - DS

MODULE DESCRIPTION

In this Advanced-Level training, you will learn how to develop intuitive user interfaces with high user experience, what specifications you need for this, and how to systematically optimize your created user interfaces through evaluations.

With a significant focus on various design solutions, specifically user interface prototypes, this seminar "Designing Solutions" (CPUX-DS) practically bridges the gap between the foundational seminar "User Requirements Engineering" (CPUX-UR) and "Usability Testing & Evaluation" (CPUX-UT).

The seminar is based on a brand new and previously unpublished curriculum, CPUX-DS, developed by the International Usability and User Experience Qualification Board (UXQB), recognized by 5 professional associations of usability professionals: German UPA, UX Schweiz, UXpro Austria, UXPA UK, and UX Danmark.



SERVICES

Including CPUX-DS



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [UXQB Tutors](#).

Helpful [Documents](#)

Scrum.org CERTIFICATION

COURSES

ADVANCED

- 43 Professional Scrum Product Owner™
- 44 Professional Scrum Master™



Visit [Scrum Board](#)

Meet our
[Scrum.org Tutors](#)

[Official Scrum.org
Website](#)



PROFESSIONAL SCRUM PRODUCT OWNER™

PSPO

MODULE DESCRIPTION

The Professional Scrum Product Owner™ course is a practice-oriented, activity-based training that focuses on helping experienced product owners and product managers expand their ability to develop a vision, validate their hypotheses, and ultimately deliver more value to their stakeholders. The course goes beyond the topics covered in the PSPO (Professional Scrum Product Owner) class by deepening participants' understanding of the role through exploration of the various facets of a professional product owner.



SERVICES Including PSPO



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [Scrum.org Tutors](#).

About [Certification](#)



PROFESSIONAL SCRUM MASTER™

PSM

MODULE DESCRIPTION

The Professional Scrum Master™ 1 (PSM) is an interactive, activity-based course where participants gain a comprehensive understanding of Professional Scrum and the role of the Scrum Master. Through a combination of discussions and exercises, participants develop a deep understanding of the underlying principles of Scrum and the agile mindset while learning the practices of successful Scrum teams.



SERVICES Including PSM



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [Scrum.org Tutors](#).

About [Certification](#)

Scrum Inc.™ CERTIFICATION

COURSES

ADVANCED

- 46 Registered Product Owner
- 47 Registered Scrum Master

scruminc.
Better Results. Starting Now.

Meet Our
[Scrum Inc. Tutors](#)

[Official Scrum Inc.
Website](#)



REGISTERED PRODUCT OWNER

RPO

MODULE DESCRIPTION

Our training for Registered Product Owner™ (RPO) has been developed by Scrum.inc. Becoming a registered product owner prepares you for the next step in your career or helps you excel in your current role. Our experienced trainers bring practical knowledge from their own work in agile transformations into the classroom. Our course includes industry-specific case studies that highlight effective product ownership in various contexts, highly interactive exercises to sustain learning, and a team dedicated to supporting your seamless learning experience before, during, and after the course.

In this course, you will learn how to evaluate business value, prioritize features, projects, and portfolios, and achieve real revenue with the product backlog.



SERVICES

Including RPO



Enroll as group
for [Inhouse Training.](#)

LINKS

Meet our [Scrum Inc. Tutors.](#)



REGISTERED SCRUM MASTER

RSM

MODULE DESCRIPTION

Our Registered Scrum Master™ (RSM) Training has been developed by Scrum.inc. In our courses, instructors share insights and strategies from decades of successful experience in deploying powerful Scrum teams in companies around the world.

Our courses are dynamic and highly interactive. Participants initially organize themselves into Scrum teams. They engage in various games and exercises that allow them to experience the role of the Scrum Master up close. With the guidance of your instructors, you and your team will create a product backlog, prioritize it, and manage a burndown chart.

You will leave the course knowing how Scrum can accelerate any project. This training is suitable for all levels of Scrum experience.



SERVICES Including RSM



Enroll as group
for [Inhouse Training.](#)

LINKS

Meet our [Scrum Inc. Tutors.](#)

IPMA[®] CERTIFICATION

COURSES

FOUNDATION

49

Project Management
(Level-D)

International
Project
Management
Association

IPMA[®] >> international
project
management
association

Meet [IPMA Tutors](#)

[Offizielle IPMA Website](#)

PROJECT MANAGEMENT

LEVEL D

MODULE DESCRIPTION

With this GPM training for project management experts, based on the Individual Competence Baseline 4.0, you will receive a valuable, self-contained, comprehensive, and professional project management qualification. It covers essential areas of action in projects with a high practical relevance and supports sustainable knowledge transfer. This course is primarily aimed at junior project management executives, future project managers, sub-project managers, work package managers, project buyers, and project staff. Ideally, you already have some practical project experience. Basic knowledge of project management methodology is advantageous but not essential.

Significantly increase your leadership skills and confidence in project management, and lead your projects, sub-projects, or work packages more successfully in the future. With certification to IPMA Level D, you receive an objective proof of competence according to the ICB 4.0 - Individual Competence Baseline from a neutral authority, the International Project Management Association (IPMA), or the responsible German organization, the GPM German Association for Project Management.

SERVICES

Including Level D



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [IPMA Tutors](#).

LEGO® CERTIFICATION

COURSES ————— FOUNDATION 51 Serious Play® (Facilitator)

Lego
Serious
Play



Meet our [LEGO Tutors](#)

[Official LEGO Website](#)



SERIOUS PLAY®

FACILITATOR

MODULE DESCRIPTION

The LEGO® SERIOUS PLAY® Method offers you a highly intensive process workshop. You will learn how to optimize the innovation and performance of individuals, groups, and organizations, while also developing a deeper understanding of the work you and others are doing. The method can be implemented in a variety of organizational challenges, such as strategy development, mergers, team building, and other complex organizational change and renewal processes.

Developed at LEGO in collaboration with leading strategy and organizational researchers, the LEGO® SERIOUS PLAY® Method offers an intensive encounter, communication, and problem-solving process guided by facilitation. You will work together with other participants through a series of questions that will delve deeper into the topic.

The training program follows the course developed by the Association of LSP Master Trainers according to the LEGO® SERIOUS PLAY® Method. The association is the longest-standing and fastest-growing community of LSP facilitators, with an international network of professionals. The course qualifies you for all further education programs offered by members of the Association of Master Trainers in the LEGO® SERIOUS PLAY® Method.



SERVICES

Including Facilitator



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [LEGO Tutors](#).

ITIL® CERTIFICATION

COURSES

FOUNDATION

- 53 4 Foundation for Beginners
- 54 4 Foundation
- 55 4 Managing Professional
- 57 4 Strategic Leader
- 59 4 Practice Manager
- 64 4 Extension Module

Information
Technology
Infrastructure
Library



Meet our [ITIL Tutors](#)

[Official ITIL Website](#)



4 FOUNDATION FOR BEGINNERS

IT4EI

MODULE DESCRIPTION

If the ITIL® topic is completely new territory for you, then this training provides an optimal entry point. You will first learn the basics along with the key processes, and then you can directly start with an ITIL® 4 Foundation certification.

We will show you how to recognize the key concepts of ITIL® Service Management and teach you the fundamental terms and definitions of Service Management. Additionally, through this seminar, you will acquire knowledge about the process model and specific processes, understand how ITIL® guidelines can help your company introduce and adapt ITIL® Service Management, as well as gain basic knowledge about the four dimensions of ITIL® Service Management. You will develop an understanding of the purpose and components of the ITIL® Service Value System and the activities of the Service Value Chain, and understand how they interact. This knowledge will provide you with the understanding of how ITIL® can efficiently contribute to the activities of the value chain.



SERVICES

Including IT4EI



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [ITIL Tutors](#).



4 FOUNDATION IT4

MODULE DESCRIPTION

If the ITIL® topic is completely new to you, then this training provides an optimal entry point. You will first learn the basics along with the key processes, and then you can directly start with an ITIL® 4 Foundation certification.

We will show you how to recognize the key concepts of ITIL® Service Management and teach you the fundamental terms and definitions of Service Management. Additionally, through this seminar, you will acquire knowledge about the process model and specific processes, understand how ITIL® guidelines can help your company introduce and adapt ITIL® Service Management, as well as gain basic knowledge about the four dimensions of ITIL® Service Management. You will develop an understanding of the purpose and components of the ITIL® Service Value System and the activities of the Service Value Chain, and understand how they interact. This knowledge will provide you with the understanding of how ITIL® can efficiently contribute to the activities of the value chain.



SERVICES Including IT4EI



Enroll course on [Academy](#).



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [ITIL Tutors](#).



4 MANAGING PROFESSIONAL MP

MODULE DESCRIPTION

ITIL 4 Managing Professional (ITIL MP) is a stream of four modules that are part of ITIL 4, the next evolution of ITIL.

The four modules are:

- ITIL 4 Specialist: Create, Deliver and Support
- ITIL 4 Specialist: Drive Stakeholder Value
- ITIL 4 Specialist: High-velocity IT
- ITIL 4 Strategist: Direct, Plan and Improve.

ITIL 4 MP has been created for IT practitioners working within technology and digital teams across businesses.

The Managing Professional (MP) stream provides practical and technical knowledge about how to run successful IT enabled services, teams and workflows.

To obtain the designation ITIL 4 Managing Professional or ITIL 4 Strategic Leader, you must complete all modules in each stream, with ITIL Strategist being a universal module for both streams.



SERVICES Inklusive MP



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [ITIL Tutors](#).



4 MANAGING PROFESSIONAL MP

ITIL 4 Specialist: Creative, Deliver and Support

The ITIL Specialist: Create, Deliver and Support module is for IT practitioners and leaders who design digital products and services, and who deliver and support them to agreed levels. This includes development, deployment, and monitoring activities.

The course will help you to:

- improve existing processes
- effectively manage IT teams
- optimize value streams and workflows
- align digital services with business strategy
- improve how services are developed
- integrate new technologies embed Lean, Agile, and DevOps ways of working.

ITIL 4 Specialist: Drive Stakeholder Value

The ITIL 4 Specialist: Drive Stakeholder Value module is for IT professionals who foster relationships with stakeholders to co-create value. Drive Stakeholder Value benefits anyone who manages customer journeys, experiences, or expectations.

The course will help you to:

- effectively manage key stakeholders
- build trusted relationships
- shape customer demand
- embed effective design thinking
- optimize user experience and customer experience.

ITIL 4 Specialist: High-velocity IT

The ITIL 4 Specialist: High-velocity IT module is for IT managers and practitioners who work in digital or highly automated environments, or who deliver digital products and services. This includes anyone involved in digital transformation and anyone transitioning to Lean, Agile, or DevOps ways of working.

The course will help you to:

- converge business and IT goals
- recognize and manage complex adaptive systems
- bridge the development and operations gap
- improve performance with Lean, Agile, and DevOps
- increase the speed and quality of services
- invest in digital tools and techniques to create value.

ITIL 4 Specialist: Direct, Plan and Improve

The ITIL 4 Strategist: Direct, Plan and Improve module is for anyone who needs to align their team's objectives to the organizational strategy. It also provides guidance on embedding continual improvement into the organizational culture. Direct, Plan and Improve helps with planning work, improving products, and managing change.

The course will help you to:

- drive and manage effective organizational change
- encourage a culture of continual improvement
- facilitate decision-making
- support change management
- minimize disruption
- innovate while remaining compliant.



4 STRATEGIC LEADER SL

MODULE DESCRIPTION

ITIL4 Strategic Leader (ITIL SL) is a stream of two modules that are part of ITIL 4, the next evolution of ITIL.

The two modules are:

- ITIL 4 Strategist Direct, Plan and Improve
- ITIL 4 Leader Digital and IT Strategy

ITIL SL recognizes the value of ITIL, not just for IT operations, but for all digitally-enabled services. Becoming an ITIL 4 Strategic Leader demonstrates that the you have a clear understanding of how IT influences and directs business strategy.

To obtain the designation **ITIL 4 Managing Professional** or ITIL 4 Strategic Leader, you must complete all modules in each stream, with ITIL Strategist Direct, Plan and Improve being a universal module for both streams.



SERVICES Inklusive SL



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [ITIL Tutors](#).



4 STRATEGIC LEADER SL

ITIL 4 Specialist: Direct, Plan and Improve

The ITIL 4 Strategist: Direct, Plan and Improve module is for anyone who needs to align their team's objectives to the organizational strategy. It also provides guidance on embedding continual improvement into the organizational culture. Direct, Plan and Improve helps with planning work, improving products, and managing change.

The course will help you to:

- drive and manage effective organizational change
- encourage a culture of continual improvement
- facilitate decision-making
- support change management
- minimize disruption
- innovate while remaining compliant.

ITIL 4 Specialist: Leader Digital and IT Strategy

The ITIL 4 Leader: Digital and IT Strategy module provides guidance about crafting a digital vision and shaping IT and business strategies. Digital and IT Strategy will be invaluable for leaders across your organization, including directors, department heads, and aspiring C-Suite professionals.

The course will help you to:

- develop a cross-organizational digital strategy
- craft a digital vision
- drive operational excellence
- respond to digital disruption
- enable a sustainable business
- strategically manage risk
- develop digital leaders for the future.



4 PRACTICE MANAGER

MODULE DESCRIPTION

Our latest practice-based modules provide shorter and more flexible training with opportunity to bundle, mix and match the modules.

A management practice is defined as a set of organizational resources designed for performing work or accomplishing an objective.

There are 34 ITIL management practices in total, representing some of the most practical resources of the framework. We start with the management practices covered in the ITIL 4 Foundation, based on the practice guides. The practices are also enriched with additional guidance on the capability model based on the ITIL 4 maturity model.

The individual practice course is intended for professionals that want to prove and validate their skills in specific practice areas.

The individual practices are offered through one-day training or bundled and combined in 3-day training with practical assignments built into the course, to help you apply what you've learned in real-life work scenarios. The combined practice course is aimed towards validating the skills and knowledge of professionals seeking to establish a good cross-practice collaboration and effective service value streams.



SERVICES

Including Managing Modules



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [ITIL Tutors](#).



4 PRACTICE MANAGER

CURRENTLY AVAILABLE PRACTICES

Service Desk

The ITIL 4 Practitioner: Service Desk practice module is for IT professionals who want to prove and validate their skills in this specific practice area. The individuals can demonstrate their understanding and application of the concepts covered in the ITIL 4 Service Desk practice at both strategic and operational levels maximizing value from this practice area. This includes understanding of the Service Desk practice as the entry point and point of contact between the service provider and users.

This course will help you to:

- Define the key concepts, principles, value and challenges of Service Desk
- Capture demand for incident resolution and service requests
- Establish and maintain communication channels and interfaces between the service provider and users
- Enable effective, efficient, and convenient communications between the service provider and its users
- Apply Service Desk metrics to improve performance
- Measure, assess and develop the Service Desk practice capability in your organisation by using the ITIL Maturity Model.

Incident Management

The ITIL 4 Practitioner: Incident Management practice module is for IT professionals who are involved in minimising the negative impact of incidents by restoring normal service operation as quickly as possible.

This course will help you to:

- Coordinate incident handling in the organization or in a specific area, such as territory, product, or technology, depending on the organizational design
- Monitor and review the work of teams that handle and resolve incidents
- Coordinate manual work with incidents, especially those involving multiple teams
- Ensure sufficient awareness of the incidents and their status across the organization
- Conduct regular incident reviews and initiate improvements of the incident management practice, the incident models, and the incident handling procedures
- Measure, assess and develop the Incident Management practice capability in your organisation by using the ITIL Maturity Model.

Problem Management

The ITIL 4 Practitioner: Problem Management practice module is for IT professionals who want to reduce the likelihood and impact of incidents by identifying actual and potential causes of incidents and manage workarounds and known errors.

This course will help you to:

- Increase reliability of IT services
- Reduce losses and costs caused by IT service unavailability or degradation
- Fulfill service quality targets
- Reduce technical debt
- Anticipate utilization of IT support resources
- Measure, assess and develop the Incident Management practice capability in your organization by using the ITIL Maturity Model.



4 PRACTICE MANAGER

CURRENTLY AVAILABLE PRACTICES

Service Request Management

The ITIL 4 Practitioner: Service Request Management practice module is for IT professionals who want to support the agreed quality of a service by handling all predefined, user-initiated service requests in an effective and user-friendly manner.

This course will help you to:

- Establish clear and structured patterns and methods of working
- Reduce costs associated with request handling and fulfillment
- Achieve realistic fulfillment expectations and higher resulting levels of user satisfaction
- Fulfill SLAs with service consumers
- Improve standing or reputation with the service consumer due to higher service quality and clear user expectations
- Measure, assess and develop the Incident Management practice capability in your organization by using the ITIL Maturity Model.

Monitoring and Event Management

The ITIL 4 Practitioner: Monitoring and Event Management practice module is for IT professionals who want to prove and validate their skills in this practice area.

This course will help you to:

- Improve IT service availability
 - Proactive or early detection of incidents and problems
 - Understand service health
- Boost availability and performance reporting
 - Reduce cost of outages and a reduction in 'firefighting'-style approaches to incidents
- Raise visibility of and manage dependencies that impact service value stream performance
- Measure, assess and develop the Monitoring and Event Management practice capability in your organisation by using the ITIL Maturity Model

Change Enablement

The ITIL 4 Practitioner: Change Enablement is for IT professionals who want to prove and validate their skills in this specific practice area. The individuals can demonstrate their understanding and application of the key concepts, principles, value and challenges of the practice at both strategic and operational levels, maximising value of the Change Enablement practice in their everyday work.

This course will help you to:

- Ensure that changes and their components are realised in an effective, safe, controlled and timely manner to meet stakeholders' change-related expectations and needs
- Minimise the negative impacts of change
- Balance effectiveness, throughput, governance, compliance and risk control for all changes in the defined scope
- Be adaptive to meet the needs of various approaches to change development
- Measure, assess and develop the Change Enablement practice capability in your organisation by using the ITIL Maturity Model.



4 PRACTICE MANAGER

CURRENTLY AVAILABLE PRACTICES

Service Configuration Management

The ITIL 4 Practitioner: Service Configuration Management practice module is for IT professionals who want to prove and validate their skills in this specific practice area. The individuals can demonstrate their understanding and application of the key concepts, principles, value and challenges of the practice at both strategic and operational levels, maximising value from the Service Configuration Management practice area.

This course will help you to:

- Collect and manage configuration items (CIs) which typically include hardware, software, networks, buildings, suppliers, products and services
- Efficiently provide useful configuration information to the organisation, ensuring that the costs of obtaining and maintaining it are continually optimised
- Improve risk management
- Manage the capacity, availability and security of IT services and components
- Measure, assess and develop the Service Configuration Management practice capability in your organisation by using the ITIL Maturity Model

IT Asset Management

The ITIL 4 Practitioner: IT Asset Management is intended for IT professionals who want to prove and validate their skills in this specific practice area. The individuals can demonstrate their understanding and application of the key concepts, principles, value and challenges of the practice at both strategic and operational levels, maximising value of the IT Assessment Management practice in their everyday work.

This course will help you to:

- Ensure that the organisation has relevant information to enable informed decisions throughout the lifecycle of its IT assets
- Continually monitor and optimise the utilisation and maintenance of IT assets
- Increase compliance with legal and regulatory requirements
- Increase alignment of IT investments with evolving business objectives and needs
- Measure, assess and develop the IT Asset Management practice capability in your organisation by using the ITIL Maturity Model



4 PRACTICE MANAGER

CURRENTLY AVAILABLE PRACTICES

Deployment Management

The ITIL 4 Practitioner: Deployment Management practice module is for IT professionals who want to prove and validate their skills in this specific practice area. Upon successful completion, IT professionals can demonstrate their understanding and application of the key concepts, principles, value and challenges of the Deployment Management practice at both strategic and operational levels, maximising value from this practice area.

This course will help you to:

- Deploy or remove products, services, and service components from or to different controlled environments, including development, integration, production, test, staging and live environments
- Effectively remove products and services from designated environments
- Establish and maintain effective approaches to the deployment of services and service components across the organisation
- Ensure the effective deployment of services and service components in the context of the organisation's value streams
- Measure, assess and develop the Deployment Management practice capability in your organisation by using the ITIL Maturity Model.

Release Management

The ITIL 4 Practitioner: Release Management practice module is for IT professionals who want to prove and validate their skills in this specific practice area. The individuals can demonstrate their understanding and application of the key concepts, principles, value and challenges of the practice at both strategic and operational levels, maximising value of the Release Management practice in their everyday work.

This course will help you to:

- Establish and maintain effective approaches to the release of services and service components across the organisation
- Ensure effective release of services and service components in the context of the organisation's value streams and service relationships
 - Reduce risks and losses resulting from releases
- Measure, assess and develop the Release Management practice capability in your organisation by
- using the ITIL Maturity Model



4 EXTENSION MODULE

MODULE DESCRIPTION

ITIL 4 Extension Modules is a stream of four modules that are part of ITIL 4, helping you gain the skills you need for the challenges of the future.

The four modules are:

- ITIL 4 Specialist: Sustainability in Digital & IT
- ITIL 4 Specialist: Acquiring & Managing Cloud Services
- ITIL® 4 Specialist: Business Relationship Management
- ITIL® 4 Specialist: IT Asset Management

The ITIL 4 Extension Modules have been created to extend the main ITIL 4 framework and provide organisations and professionals with the guidance to address and harness the challenges and opportunities presented by emerging technologies and themes that impact their operations. These modules allow individuals to learn about ITIL concepts, develop an understanding of relevant ITIL 4 guidance and enable career development opportunities.



SERVICES Including Specialist Modules



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [ITIL Tutors](#).



4 EXTENSION MODULE

ITIL 4 Specialist: Sustainability in Digital & IT

The ITIL Specialist: Sustainability in Digital & IT module is for anyone looking to understand the role IT and digitally enabled services have in relation to the environment, whilst exploring opportunities to positively impact it.

The course will help you to:

- Understand how to use the ITIL guiding principles to deliver value by creating sustainable digitally enabled products and services
- Effectively address VUCA challenges through sustainable strategies, procurement, products and practices.
- Obtain a practical grounding in the key principles of sustainability
- Conduct a full cost benefit analysis identifying potential risks and opportunities using best practice guidance.

ITIL 4 Specialist: Business Relationship Management

The ITIL 4 Specialist: Business Relationship Management module is for IT professionals who are involved in establishing and nurturing the relationships between service providers and consumer organisations, and their stakeholders.

The course will help you to:

- Define Business Relationship Management roles, responsibilities, knowledge, and skills
- Ensure stakeholders understand the strategic and operational requirements to co-create value and achieve business goals
- Apply Business Relationship Management metrics and practice success factors to improve performance
- Measure, assess and develop Business Relationship Management capability by using the ITIL Maturity Model.

ITIL 4 Specialist: Acquiring & Managing Cloud Services

The ITIL Specialist: Acquiring & Managing Cloud Services module is for anyone requiring vendor-neutral, user-centric guidance on developing a practical understanding of how cloud procurement and technology can integrate with and support broader business strategy and functions.

The course will help you to:

- Analyze available solutions and potential benefits using a vendor-neutral approach
- Effectively Identify, select and deliver optimized cloud services
- Facilitate value co-creation through successful cloud services procurement and integration whilst applying the ITIL 4 framework.
- Adopt a customer-focused end-to-end cloud procurement user journey.

ITIL 4 Specialist: IT Asset Management

The ITIL 4 Specialist: IT Asset Management module is for IT professionals who are involved in managing costs and risks, monitoring and ensuring compliance, and good governance of IT assets.

The course will help you to:

- Define IT Asset Management roles, responsibilities, knowledge and skills
- Plan and manage the full lifecycle of all IT assets
- Effectively automate IT Asset Management activities
- Apply IT Asset Management metrics and practice success factors to improve performance
- Measure, assess and develop IT Asset Management capability by using the ITIL Maturity Model.

EC-Council CERTIFICATION

COURSES

FOUNDATION

- 67 Computer Hacking
Forensic Investigator
- 68 Certified Ethical Hacker V11

International
Council of
E-Commerce
Consultants

EC-Council

Meet our
[EC-Council Tutors](#)

[Official EC-Council
Website](#)

COMPUTER HACKING FORENSIC INVESTIGATOR

HFIB

MODULE DESCRIPTION

In this training, you will gain a comprehensive understanding of digital forensics. At the same time, we will introduce you to a detailed approach to digital forensics and evidence analysis, enabling you to learn how to proactively investigate security threats.

Through the EC-COUNCIL Computer Hacking Forensic Investigator (CHFI), you will acquire several key competencies that will make you a specialist in digital forensics. You will learn how to take an active role in investigations and securing digital and non-digital evidence of a hacker attack, and how to effectively address a range of compromises. Additionally, you will understand how to analyze and leverage threat data to protect cyber teams in the event of further attacks and sustainably safeguard against them.

SERVICES Including HFIB



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [EC-Council Tutors](#).

MODULE DESCRIPTION

You're wondering how to most effectively combat a hacker? Then you must first learn to think like one yourself! With this EC-COUNCIL Certified Ethical Hacker v11 (CEH), we provide you with a comprehensive introduction to the tools and techniques used by cybercriminals, so you know how to efficiently protect companies from their attacks. In short, after this training, you will become a security specialist.

Due to the very intensive course structure, you will delve deeply into the subject matter and gain a comprehensive understanding of the capabilities hackers have, the tools they use, and the tricks they employ. After this theoretical introduction, you will also have plenty of opportunities to directly apply and demonstrate these insights in very practical exercises and scenarios. This will enable you to identify and address security vulnerabilities even faster.

SERVICES

Including CEHB



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [EC-Council Tutors](#).

(ISC)² CERTIFICATION

COURSES

FOUNDATION

70

Certified Information Systems
Security Professional

71

Certified Cloud
Security Professional

International
Information
Systems Security
Certification
Consortium

(ISC)²[®]

Meet our
[\(ISC\)² Tutoren](#)

[Official \(ISC\)² Website](#)



CERTIFIED INFORMATION SYSTEMS SECURITY PROFESSIONAL

CISSP

MODULE DESCRIPTION

With this training, you will acquire the "Certified Information Systems Security Professional" (CISSP) certificate, one of the most significant certifications in the information security industry. The CISSP certifies your comprehensive technical and organizational knowledge and expertise in designing, implementing, and managing enterprise-wide security requirements.

To protect a company, it requires the personal competence of each individual employee. To ensure this, it requires ethical principles and universally applicable standards that make high security standards possible in the first place. To develop a better understanding of this and to understand how to implement it in practice, this training covers intensively various topics including access control and methodology, telecommunications and network security, security management practices, and application and system development. Additionally, it covers cryptography, security architecture and models, operations security, business continuity management and disaster recovery planning, laws, investigations and ethics, and finally physical security.



SERVICES

Including CISSP



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [\(ISC\)² Tutors](#).

[Exam Prep](#)



CERTIFIED CLOUD SECURITY PROFESSIONAL CCSP

MODULE DESCRIPTION

To better protect your organization's cloud infrastructure, this Certified Cloud Security Professional (CCSP) training focuses on acquiring the skills necessary to securely manage cloud environments and purchased cloud services. Outdated approaches could potentially expose your sensitive operational data to cybercriminals. Therefore, the demand for experienced professionals with advanced knowledge in cloud security is steadily increasing - with this certification, you can not only distinguish yourself from other experts but also demonstrate comprehensive expertise in cloud security.

This certification was developed by leading information security organizations, the Cloud Security Alliance (CSA) and (ISC)², and validates your cloud security competence on a global level.



SERVICES Including CCSP



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [\(ISC\)² Tutors](#).

[Exam Prep](#)

TOGAF CERTIFICATION

COURSES

FOUNDATION

73

Foundation Level
(TOGAF 9.2)

The Open
Group
Architecture
Framework

TOGAF[®]

Meet our [TOGAF Tutors](#)

[Official TOGAF Website](#)



FOUNDATION LEVEL

TOGAF 9.2

MODULE DESCRIPTION

The Open Group Architecture Framework (TOGAF) is the international de facto standard for conducting Enterprise Architecture Management (EAM). TOGAF and EAM support digital transformation by providing the approaches, processes, methods, and templates needed to develop a successful implementation strategy.

The exam-relevant information of the TOGAF specification is summarized and structured in a way that participants gain clarity on the components of the TOGAF framework and their interrelationships.

However, this course focuses on implementing TOGAF methods in projects. Through a practical case study, participants are guided step by step through the TOGAF specification, from initiating an EAM initiative to creating an enterprise architecture to achieve specific business goals.

This proven didactic approach helps participants gain a deeper understanding of TOGAF methods, enabling them to understand not only the theoretical methods but also the real challenges of implementing them in projects. This directly impacts their ability to pass the TOGAF certification exam and helps them succeed in their professional projects.



SERVICES Including TOGAF 9.2



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [TOGAF Tutors](#).

tectrain CERTIFICATION

COURSES

FOUNDATION

75 Visual Facilitation

ADVANCED

76 IT Communication and
Moderation

77 Positive Leadership

78 Negotiation Training

Growth
through
Education

tec▶
train

Meet our [Tutors](#)

[Official tectrain Website](#)

BASISMODUL VISUALISIERUNG

VISUAL FACILITATION

MODULE DESCRIPTION

Together understanding and being understood. That is one of our fundamental motivations for communication. However, we often encounter barriers that we would like to overcome. With the Visualization Workshop, you take the pen as the key into your own hands and discover completely new possibilities through visualization within one day!

With the support of visual methods, you will discover and gain completely new possibilities. Expand your communication toolbox, bridge cultural barriers more easily, and make the key to successful collaboration usable. Visualization, which means communicating with and through images, helps make information understandable and to the point. In our workshop, we guide you through short impulses in a creative learning environment to simple and immediately applicable visual methods. After one day, you will be able to visualize meaningful presentations and overcome previous boundaries.



SERVICES

Including Visual Facilitation



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [Tutors](#).

IT COMMUNICATION AND MODERATION

CoMo

MODULE DESCRIPTION

In this training, you will receive the fundamental tools not only to facilitate meetings effectively but also to maximize the efficiency of discussions and acquire new, more successful communication practices.

You will learn new techniques to make your approach to important decision-making in workshops, meetings, etc., more visible and tangible for everyone. Through simultaneous visualization, you will learn to initiate targeted insights in group discussions, which practically make the work results usable for all participants on the side. After this workshop, your conversational situations on all levels will be even more efficient, effective, and lively.

The mission of the training is to provide you with methods and techniques without losing sight of your authenticity. With the right tools and techniques, you will be able to make your remote meetings and workshops even more interactive and collaborative in the future. Initially, you will learn all the important theoretical foundations, which you can then immediately put into practice in several practical exercises.

tec▶
train

SERVICES Including CoMo



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [Tutors](#).

POSITIVE LEADERSHIP

PL

MODULE DESCRIPTION

This training is specifically designed for software developers and software architects who want to learn how to develop the right skills to prepare themselves for leadership responsibilities.

Over two intensive training days, you will gain insight into the concepts of Positive Leadership through experiential methods. Together, you will develop the central attitudes of resource-oriented leadership and learn to implement them competently in your leadership role.

- ▶ Developing a confident leadership personality
- ▶ Feeling as comfortable working with people as with technical expertise
- ▶ Building resilience for oneself and for the team
- ▶ Promoting and utilizing employees' strengths effectively
- ▶ Establishing cohesion and a sense of belonging within the team
- ▶ Resolving conflicts within the team quickly and sustainably
- ▶ Creating positive team dynamics through proper distribution of tasks and responsibilities

tec▶
train

SERVICES Including PL



Enroll as group
for [Inhouse Training](#).

LINKS

Meet our [Tutors](#).

NEGOTIATION TRAINING

MODULE DESCRIPTION

This training is specifically designed for software developers and software architects who want to learn how to not only be accepted as technical or project leaders in negotiations but also lead their negotiation partners with the right strategies and techniques.

In two intensive training days, you will receive all the essential techniques and tools you need for confident and strategic negotiation in your daily work through effective learning methods, and you will:

- ▶ Gain confidence in difficult negotiations
- ▶ Feel less stressed in crucial moments
- ▶ Avoid making bad compromises
- ▶ Strengthen and expand important business relationships.



SERVICES

Including Negotiation Training



Enroll as group for [Inhouse Training](#).

LINKS

Meet our [Tutors](#).

SERVICES

80 Digital Leaders

Program / Enterprise Solutions
81 How the program works?

82 Inhouse Training

83 Upcoming Services

Program
83 Agile Leaders

Enterprise Solution
Consulting Solutions

Enterprise Solution
Digital Solutions

Enterprise Solution
Software Solutions

84 Brand New Educational Services

Academy
Microsoft Azure Board

Academy
Amazon Web Services Board

Workshop Program
Customized SAFe

How can you be informed about upcoming services?

Easy, [click here](#) to reach out our newsletter. We will reach out to share the news.

Need custom service?

Don't hesitate to [ask here](#). Let's discover how tectrain can help.

DIGITAL LEADERS

Do you need an IT team but can't find qualified personnel for your requirements? We create.

The reason for the increasing demand for IT professionals is digitalization. It's no longer a question of whether a company digitizes, but how and when. The forms that digital transformation takes within a company range from robots in unmanned production halls to algorithms optimizing route planning for logistics companies.

182 Days

It currently takes an average of 182 days for a company to fill an open IT position.

3344 EUR

Recruiting costs an average of 3,344 EUR per position across all professions. For IT professionals, the average cost is likely even higher.

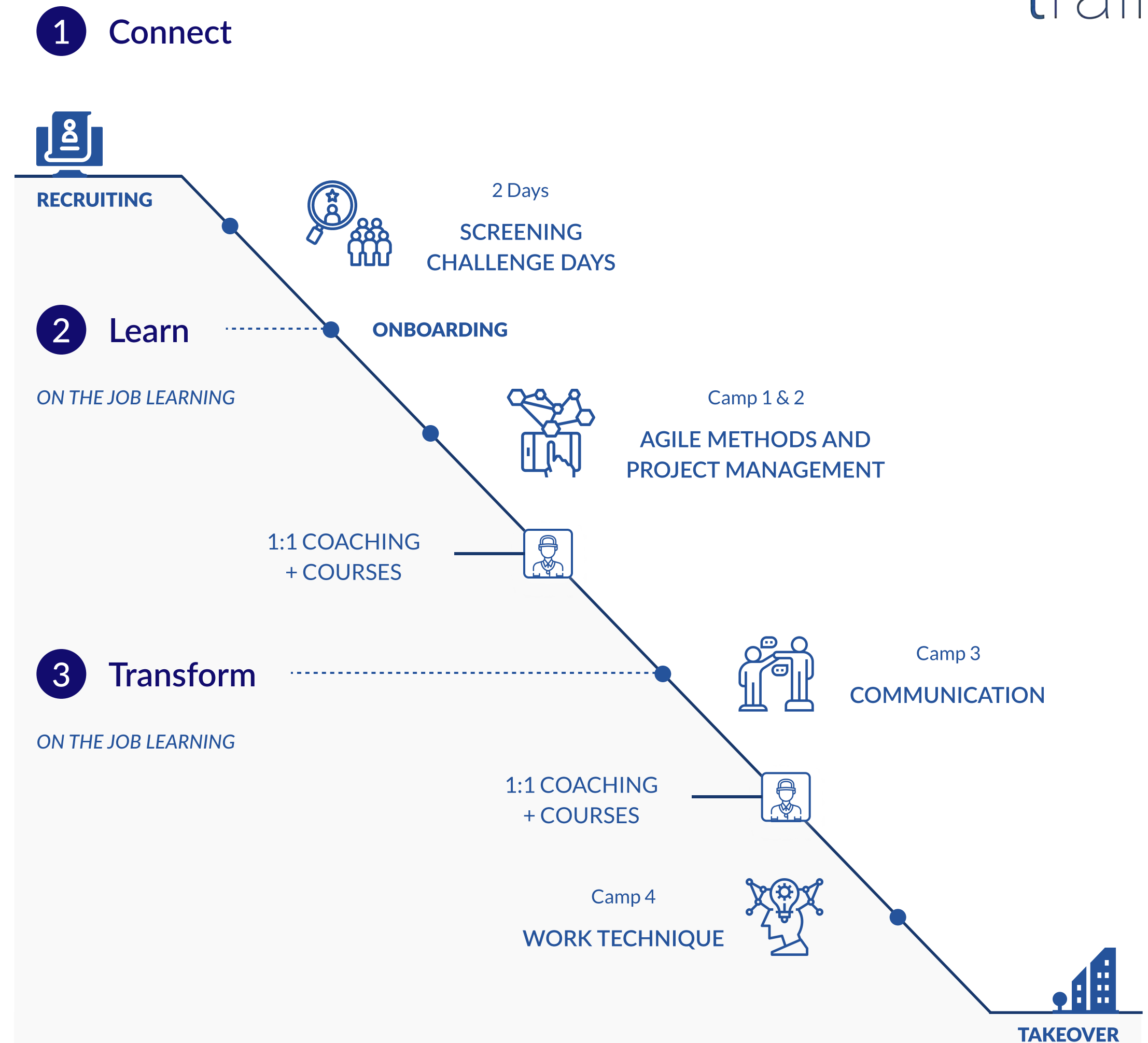
4,6 Areas of Responsibility

Software developers now have 4.6 different areas of responsibility, extending well beyond just programming. Here are the most common ones:

- Developing & programming software
- Software testing
- Developing software architecture
- Implementation, integration

Soft Skills & Teamwork Skills

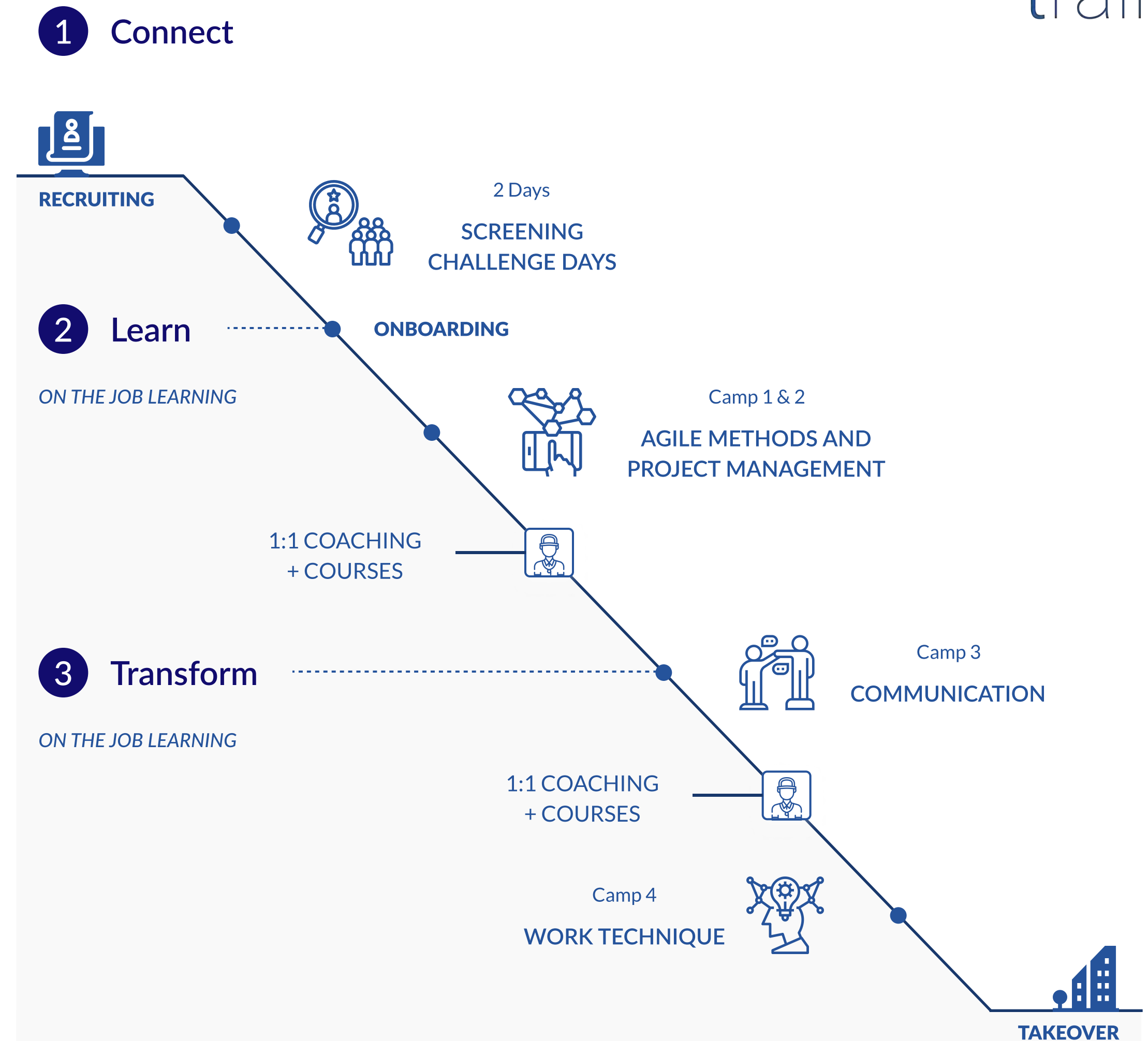
In addition to professional qualifications, soft skills are also crucial in the hiring process for IT professionals. A "must-have" competency is teamwork skills.



DIGITAL LEADERS

How the program works?

- ▶ **Connect:** In this initial phase, clear goals are defined, and the company presents itself attractively in the market. Pre-selected candidates meet on an equal footing. The corporate culture plays a crucial role for future employees, as the study results show. Therefore, from the beginning, we place great emphasis on how the company appears to the candidates, and even in case of rejection, they should retain a positive overall impression of the company.
- ▶ **Learn:** The second phase is a 12-month learning journey. Here, we emphasize clear structures, and the program supports establishing a structured learning culture. During this time, both soft skills and technical skills are taught. Participants receive certificates upon completion of workshops such as SAFe for Teams, ISAQB, and IREB, preparing them for work in the company.
- ▶ **Transform:** In the third and final phase, the focus is on integrating participants into the company. The goal of this phase is to promote open company-wide collaboration and integrate participants into the company's structures as effectively as possible.



INHOUSE TRAINING



Tailored Learning Content

Our in-house trainings are specifically designed to meet the unique needs and objectives of your company. With tailored course content, we ensure that your employees acquire the precise skills and knowledge crucial for your business success.



Flexibility and Convenience

We offer scheduling flexibility to ensure that the training can be conveniently integrated into your business operations. This ensures minimal disruption to work processes while maximizing learning efficiency.



Enhancing Team Dynamics

In-house training not only enhances individual skills but also strengthens team dynamics and collaboration. Shared learning experiences can improve communication and lead to a stronger, more effective team.

UPCOMING SERVICES

1

Agile Leaders

Program

Most Exclusive Agile Education Program there is!

By integrating from day one into ongoing operations, you not only facilitate transformation for the candidates but also for your company. This is evident through open, company-wide collaboration and ensures sustainable goal achievement.

2

Consulting Solutions

Enterprise Solution

Need consulting experts?

Integrating from day one into ongoing operations not only facilitates transformation for the candidates but also for your company. This is evidenced by open, company-wide collaboration and ensures sustainable goal achievement.

3

Digital Solutions

Enterprise Solution

Need digital enhancement?

By integrating from the first day into ongoing operations, you not only facilitate transformation for the candidates but also for your company. This is demonstrated through open, company-wide collaboration and ensures sustainable goal achievement.

4

Software Solutions

Enterprise Solution

Wanna work with tectrain team?

Integrating from the first day into ongoing operations not only facilitates transformation for the candidates but also for your company. This is evidenced by open, company-wide collaboration and ensures sustainable goal achievement.

[Get the news, first!](#)

BRAND NEW EDUCATIONAL SERVICES

1

Microsoft Azure

Academy Board

Sharpen your cloud skills to accelerate your career and business results.

Foster a growth mindset and build cloud skills to maximize impact across your entire org—from individual career advancement to improved business outcomes. Discover technical training, certifications, and personalized learning programs that will boost the performance of your teams.

[Take a look!](#)

2

Amazon Web Services

Academy Board

Amazon Web Services (AWS) is on a mission to accelerate the digital transformation of education in partnership with the full education community, including learners, educators, administrators, and researchers.

Over 14,000 education institutions use AWS to provide flexible, affordable technology solutions that support their core mission and deliver on strategic institutional priorities. Whether you're looking to streamline IT operations, support online learning, keep student information safe, or connect student data, AWS cloud computing services can help.

[Take a look!](#)

3

Customized SAFe Kickstarter

Workshop Program

Unfortunately, SAFe® is quite complex and needs to be adapted to the specific goals and requirements of each organization for successful implementation. A 1:1 implementation according to the SAFe® textbook is often not effective. Additionally, implementing SAFe® through training individual teams can be time-consuming.

That's where we come in: With our Customized SAFe® Kick- Starter! In this 2-day seminar, we analyze your organization and workflows and compare them with SAFe®. With the help of our experts, we identify the key optimization levers for your company and develop a SAFe® target picture tailored to your organization.

[Take a look!](#)

[Get the news, first!](#)

KONTAKT

ARE THERE ANY FURTHER QUESTIONS?

Do you have any questions or suggestions? Feel free to share them! Or would you like more information about our modules or our other programs, such as the Digital Leaders Program? Don't hesitate to send us an email or give us a call! We are here to assist you and look forward to hearing from you.

YOU CAN REACH US THROUGH THE FOLLOWING CHANNELS

 +41 43 557 28 28

 info@tectrain.ch

 www.tectrain.ch



TRAINING CATALOG 2024

There is only one thing in the long run more expensive than education: no education.



John F. Kennedy